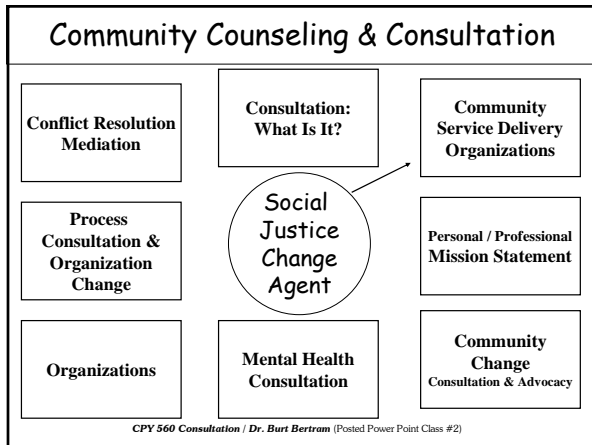
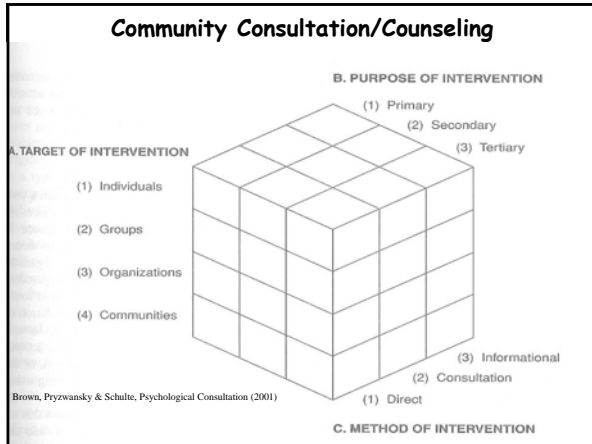


Community Service Delivery Organizations
Class #2
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Theory & Assumptions of Community Counseling & Consultation
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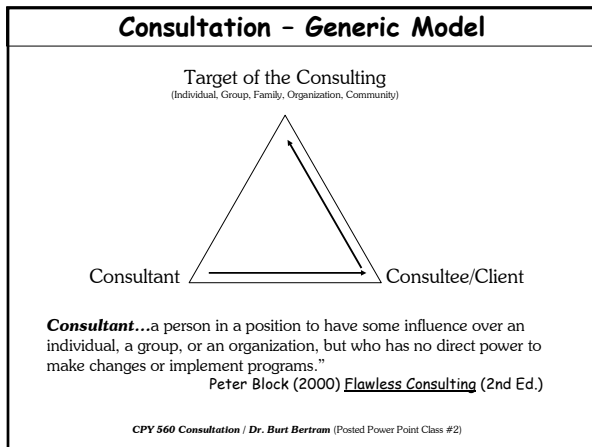


Focus of Community Counseling/Consultation

- **PRIMARY INTERVENTION** (Prevention)
Designed to proactively enhance the mental health of individuals, groups, organizations and communities that are assumed to have positive mental health
- **SECONDARY INTERVENTION** (Early Intervention)
Involves the identification and treatment of problems before they have serious consequences in the life of an individual, group, organization, or community
- **TERTIARY INTERVENTION** (Rehabilitation)
These efforts attempt to reduce the impact of debilitating mental health problems

Brown, Pryzwansky & Schulte, Psychological Consultation (2001)

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Community Counseling/Consultation

Community Counseling/Consultation... a comprehensive helping framework of intervention strategies and services that promotes the personal development and well-being of all individuals and communities. The community counseling/consultation model comprises four service components;

- **Direct Client Services...Outreach & Counseling**
- **Indirect Client Services...Advocacy & Consultation**
- **Direct Community Services...Preventive Education**
- **Indirect Community Services...Promoting Systemic Changes and Influencing Public Policy**

» Lewis, Lewis, Daniels & D'Andera (1998). *Community Counseling*

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Assumptions...Community C & C

- Environment may either nurture or limit opportunity/capacity
- The goal of community counseling/consultation is to facilitate individual and community empowerment.
- A multifaceted approach to helping is more efficient than a single-service approach.
- Attention to individuals' culture, ethnic, and/or racial background is central to the planning and delivery of counseling services.
- Prevention is more efficient than remediation.
- One can use the community consultation/counseling model in a variety of human service, educational, and business settings.

» Lewis, Lewis, Daniels & D'Andera (1998). *Community Counseling*

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Assumptions - Community C & C

- **Self-Efficacy**
 - Person's ability to mobilize the cognitive and behavioral skills necessary in order to deal with the environment
 - Person's ability to recognize a problem/opportunity/challenge and take action...response effectively
- **Perceived Self-Efficacy**
 - Person's belief about his or her ability to deal with life's circumstance/challenges

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Assumptions - Community C & C

Paradigm - a mental model or framework individuals use to try to make sense of their life experiences

Paradigm Shift - a fundamental change in the way people view and understand reality
Lewis, Lewis, Daniels & D'Andera (1998). *Community Counseling*

Systemic Thinking - an approach to thinking that makes the assumption that everything is connected - everything interacts with (affects and is affected by) the things around it.
Bartlett, G. (2001) *Systemic Thinking*
(http://www.probsolv.com/systemic_thinking/home.htm)

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**ORGANIZATIONS
SERVICE THE COMMUNITY**

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ORGANIZATIONS

- Organizations...are social systems...intentionally organized to accomplish an overall common goal or set of goals.
- Organizations...are systems of systems
 - Systems are an organized collection of parts (subsystems) that are integrated (effectively or not) in order to accomplish the overall purpose
 - There is a circular relationship between/among the overall system (organization) and its parts (subsystem) such that changes in one part (subsystem) of the system affect other parts which affects the overall system

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ORGANIZATIONS

- Organizations have inputs, processes, outputs and outcomes
 - **Inputs:** resources such as raw materials, money, technology, and people
 - **Process:** inputs are moved along/through a coordinated experience (process) designed to achieve the goals set for the system
 - **Outputs:** the tangible results produced by the process of the system (products or services)
 - **Outcomes:** the benefits for the consumer, stockholder, community (or other target) produced by the system
- **Feedback:** Organizations receive feedback from a wide range of sources (employees, customers/clients, vendors, competitors, and the larger community). The extent to which the organization appropriately responds to the feedback is a measure of the health of the organization

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ORGANIZATIONS Community/Human Service

PRIVATE
NONPROFIT
PUBLIC/GOVERNMENT

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Types of Human Service Organizations

PRIVATE	NONPROFIT	PUBLIC/GOVT
Sole Proprietorship Partnership General Partnership Limited Partnership Limited Liability Partnership Corporation Subchapter "S" Corporation Subchapter "C" Corporation Limited Liability Company	NONCHARITABLE - 501(c)(4) <ul style="list-style-type: none"> • Social/Civic Clubs • Labor Organizations • Chambers Commerce • Credit Unions CHARITABLE - 501(c)(3) <ul style="list-style-type: none"> • Public Charities <ul style="list-style-type: none"> Deliver services mostly involving: Arts, Health, Education, Religious, Scientific • Private Foundations <ul style="list-style-type: none"> Provide funding for the work of Public Charities 	Federal Government State Government Local Government <ul style="list-style-type: none"> • County • City • School Board • Other

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PRIVATE - Human Service Organizations

Sole Proprietorship
 Partnership
 General Partnership
 Limited Partnership
 Limited Liability Partnership
 Corporation
 Subchapter "S" Corporation
 Subchapter "C" Corporation
 Limited Liability Company

- Private Practice and some for-profit human services organizations are organized around these models

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PUBLIC - Government Human Service Organizations

Federal Government
 State Government
 Local Government

- County
- City
- School Board
- Other

- Many human services are delivered through the Public/Government sector

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NONPROFIT Charitable Private Foundations

- Many human services are funded through contributions of nonprofit charitable foundations
 - National Foundations...
 - Local Foundations...
- "Public Charities Test" – at least one-third of their revenues are donations received from the public and/or they are educational institutions, medical care providers, religious organizations, or fundraising auxiliaries that support other public charities
- Donations to charitable nonprofit organizations (subject to certain limits) may be deducted from an individual's federal income tax return.

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Local Charitable Foundations 501(c)(3)

<ul style="list-style-type: none"> • Martin Anderson – Garcia Anderson Foundation • Hoke Maroon Foundation • ABC Fine Wine & Spirits • Orlando Sentinel Family Fund and the Fund of Robert R. McCormick Tribune Foundation • Westgate Resorts Foundation 	<ul style="list-style-type: none"> • Lois Holt Foundation • Publix Super Markets Charities • Darden Restaurants Foundation • Orlando Magic Youth Foundation • Kimball Foundation • Winter Park Health Foundation 	<ul style="list-style-type: none"> • Community Foundation of Central Florida • Ryan Foundation • Chatlos Foundation • Disney Hand Foundation • Dr. Phillips Foundation • Tiger Woods Foundation
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<http://www.cfcflorida.org/page33183.cfm>

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NONPROFIT - Human Service Organizations

CHARITABLE – 501(c)(3)

- Local 501(c)(3) Organizations

www.hfuw.org/agencies-programs.aspx

- Throughout Central Florida there are hundreds of 501(c)(3) Charitable human service organizations.
- All have Boards of Directors
- All must seek funding from a variety of sources
 - Fee for services
 - Clients/Users
 - Contracts
 - Government Grants
 - Foundation Grants
 - Donations

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Florida Nonprofit Organizations

- 50,000 + organizations
- 430,000 + employees
- Comprise Florida's 6th largest source of employment
- Hold assets of 63 billion dollars

Sector	Relative Contribution
Services (excluding nonprofits)	Highest
Retail trade	Second Highest
Government	Third Highest
Manufacturing	Fourth Highest
Finance, Insurance and Real Estate	Fifth Highest
Nonprofit	Sixth Highest
Construction	Seventh Highest
Wholesale trade	Eighth Highest
Transportation, communication, utilities	Ninth Highest

Source: Contribution of Florida Nonprofit Organizations, Economic Philanthropy & Nonprofit Leadership Center, Rollins College

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**Community
Needs, Funding, & Resources**

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Community Needs

How do you determine the needs of the community?


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Community Funding

How do you fund the needs of the community?

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Funding Community Resources



<http://www.hfw.org/>


There are many funders of human services in Central Florida

- *Heart of Florida United Way is just an example*

<p><u>Mission Statement</u> <i>To improve lives by mobilizing the caring power of our communities.</i></p>	<p><u>Vision Statement</u> <i>Our vision is to engage all citizens to work together to build healthy, safe, caring, and strong communities.</i></p>
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Funding Community Resources



Community Impact

- What is Community Impact
- What do they mean by “going upstream”
- What do you think about this approach?
- How would you respond if funding for your agency was reduced in order to pursue this approach?

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Community Resources

How do you gain access to community resources?

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Community Resources



<http://211communityresources.org/resources.htm>

Publishes

Community Resource Directory

for

ORANGE OSCEOLA SEMINOLE

2-1-1 Community Resources

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